

# Francis Quezada

## EXPERIENCE

### Food and Beverage Attendant

August 2022 - Present | Doltone House, Sydney NSW

- Meet and greet customers
- Serving alcoholic and non-alcoholic beverages
- Taking customer's orders and running food
- Knowledge in wine and beverages
- Set up tables, plates, cutlery and glasses

### Technical Support (Remote)

April 2012 - December 2019 | Lunarpages Web Hosting  
(Acquired by Hostpapa.com)

- Provided Tier 1/2 support through emails/tickets/LiveChat.
- Answer sales inquiries via LiveChat.
- Monitor the stability and security of web hosting servers.
- Audit customers website for vulnerabilities and advise for security measure.
- Provided technical support for customer regarding website related issues.

## EDUCATION

### Bachelor of Science (B.S.) in Computer Engineering

Western Mindanao State University,  
Zamboanga City, Philippines

## CONTACT

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## SKILLS

### Operating Systems:

- Linux, Windows

### Programming Skills:

- HTML/CSS, Python, C/C++

### Others:

- Networking, DNS, Security